

## Family Finder Prototype

Grant Skousen skousengn@ldschurch.org

**Touchstone** Team



### Outline

 Problem Research Prototype Testing Results

## Problem

# 3% - 12% Submit

# Family History is often difficult

HOW CO WE make Family History easier?

## Research

## • Focus

# FocusVisualize



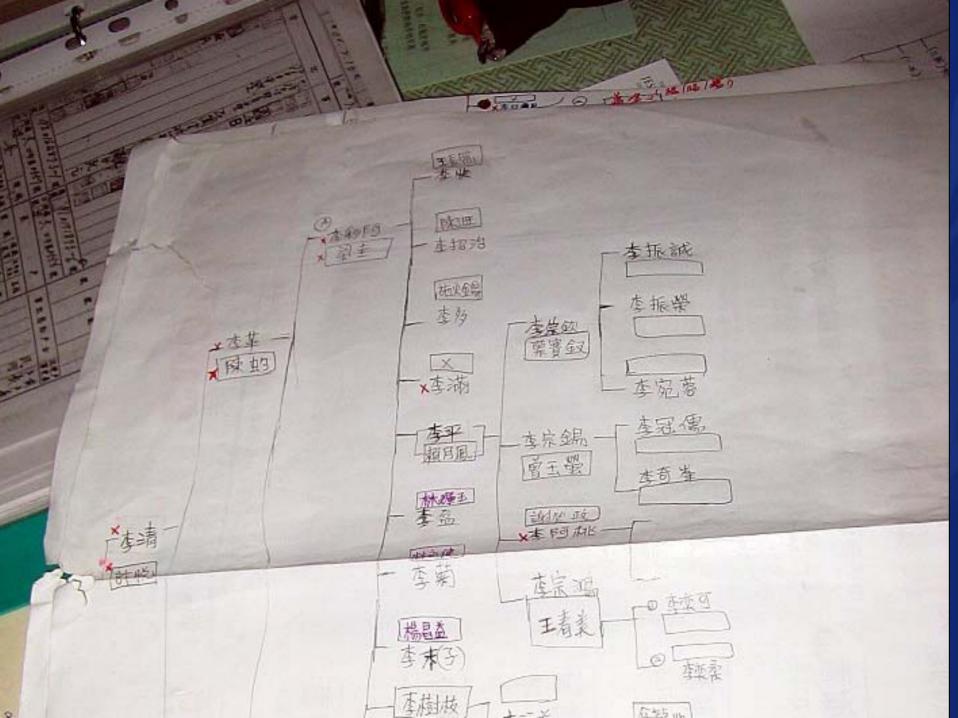
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Find







### FAMILY HISTORY LIBRARY CATALOG

Title search by surname

patten

Title search results, ordered alphabetically by surname

Ancestral lines of Harding Bruce Leslie . Patten

Ancestry of Douglas D. Woodard Woodard, Douglas D. Patten

The ancestry of James Patten, 1747?-1817, of Arundel (Kennebunkport) Maine Davis, Walter Goodwin, 1885-1966. Patten

Chadwicks in America, ca.1620-1907 Gilligan, Lillian Rich McLaughlin, b. 1866. Patten

Charles Sreeve Peterson : with ancestors and descendants Peterson, Mary Loys Gillespie. Patten

Charles Sreeve Peterson temple books Peterson, Charles Sreeve. Patten

Chart of the American ancestry of Robert Remington Stanley Stanley, Robert Remington. Patter

Chart of Thomas Paine, emigrant ancestor of the Paine family : 12 generations of Cape Cod, Massachusetts and descendants of Nathaniel Paine of the 6th generation with indications of 2 lines back to the Mayflower ancestry Moore, Howard Parker, b. 1868. Patten

Chezem genealogy, 1650-1985 Anderson, Rachael Chezem, b. 1903. Patten

Chezem genealogy, 1700-1973 Stetler, Ethel M. (Mazie Ethel Johnson), 1888-. Patten

Clann Domhnaill Canada [newsletter] = Clan Donald Canada [newsletter] Clan Donald Canada. Patten

Collateral branches of the Helferich family Helferich, Buford Patten, 1917-. Patten

Countryman genealogy Countryman, Alvin, 1835-1916. Patten

Daniel Mallett (1790-1845), his ancestors and descendants Sisler, Martha V. Mallett, 1937-. Patten

Descendants of Daniel Cooper and Grace Runyon of Long Hill, Morris County, New Jersey, 1695 to 1895 Cooper, Arthur E. Patten

FAMILYSEARCH

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Help

FAMILYSEARCH	HOME SEARCH SHARE LIBRARY Sign On   Register	Site Map   Help
WHERE GENERATIONS MEET	Search for Research Research Web Family History Ancestors Guidance Helps Sites Library Catalog	
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Ancestral File		matches for that
1. George Ellis CR	OSBY - Ancestral File	source.
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### International Genealogical Index - North America

4. <u>GEORGE ELLIS CROSBY</u> - International Genealogical Index / NA Gender: Male Birth: 14 JUN 1900 Crosby Ranch,Black River, , Apache, Arizona

Matches: International Genealogical Index/North America - 1

### Pedigree Resource File

5. <u>Georgie Crosby</u> - Pedigree Resource File Gender: F Birth/Christening: 1900

6. <u>George Ellis CROSBY</u> - Pedigree Resource File Gender: M Birth/Christening: 1900 AZ

Matches: Pedigree Resource File - 2

### U.S. Social Security Death Index

7. <u>George CROSBY</u> - U.S. Social Security Death Index Birth: 28 Oct 1900 State Where Number was Issued: Massachusetts Death: Dec 1982

8. <u>George CROSBY</u> - U.S. Social Security Death Index Birth: 14 Jun 1900 State Where Number was Issued: Arizona Death: 12 Jul 1991

Matches: U.S. Social Security Death Index - 2

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US CENSUS RECORDS	MORE COLLECTIONS Birth, Marriage & Death Records (SSDI)	
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<u>1910</u> <u>1870</u> <u>1830</u> <u>1790</u>	OneWorldTree <sup>SM</sup> Obituary Collection	
<u>1900 1860 1820 All &gt;&gt;</u>	<u>UK Census Collection</u> See <u>all databases</u>	

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• Focus • Visualize • Find • Use



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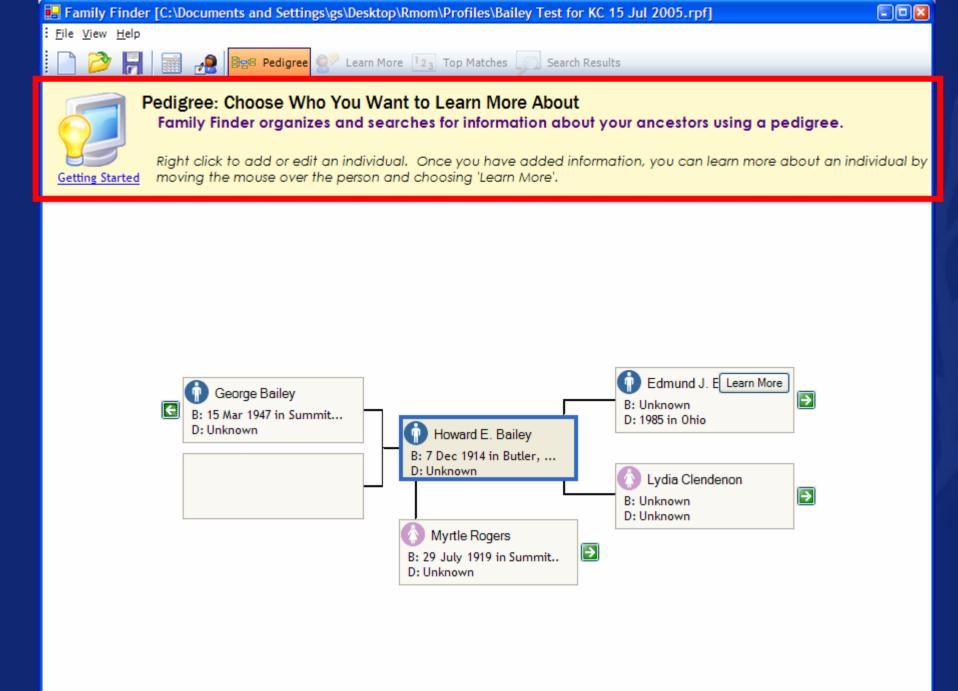
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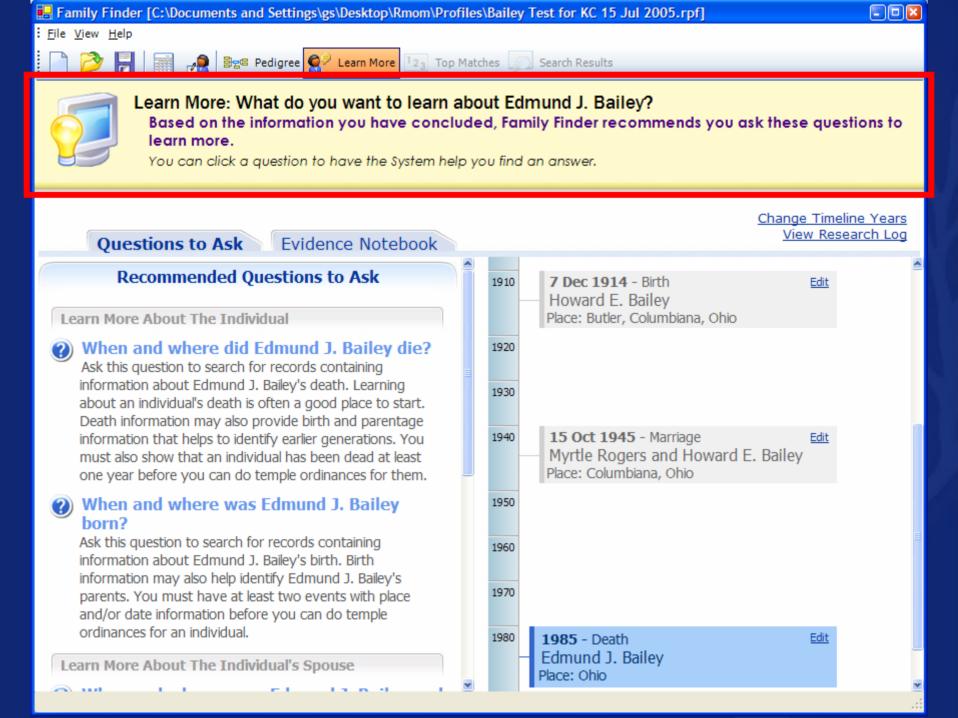
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## Prototype

How does Family Finder help?

# Focus Step by Step









### Research Goal

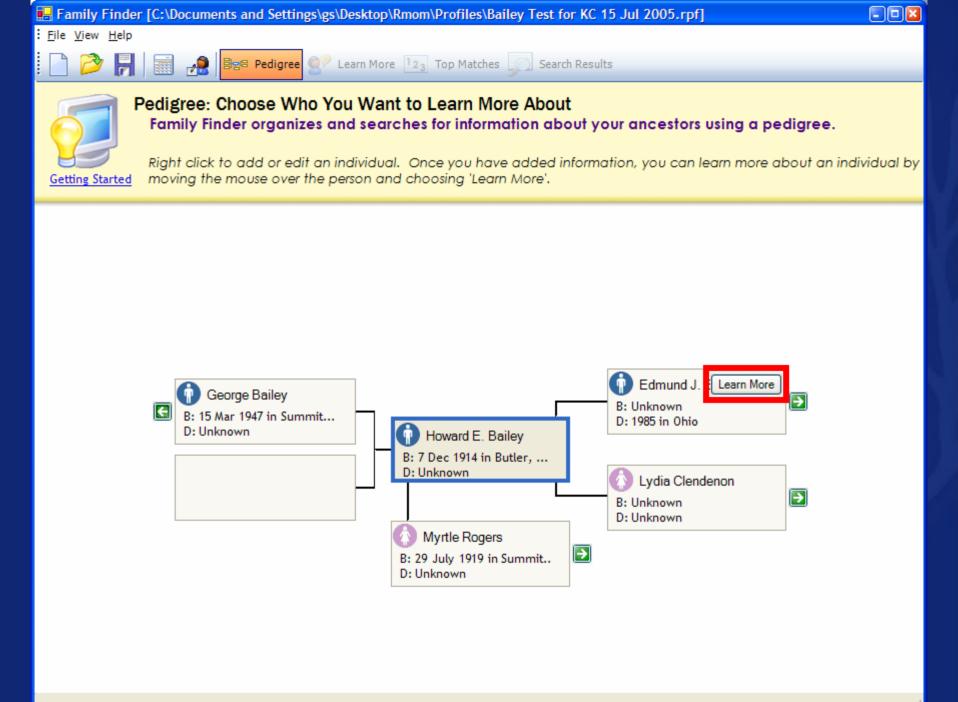
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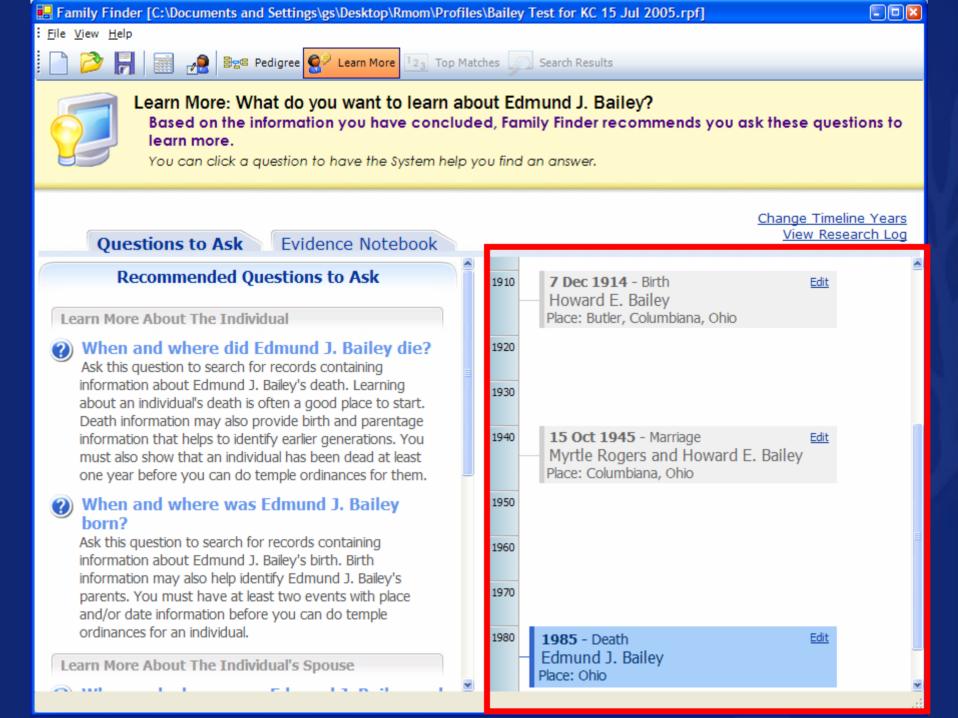
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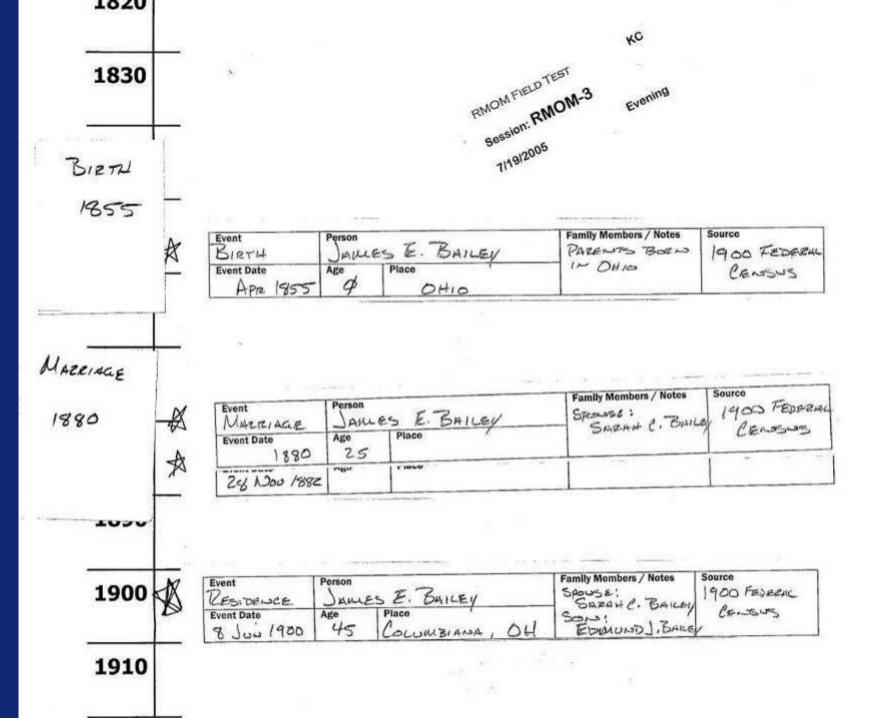
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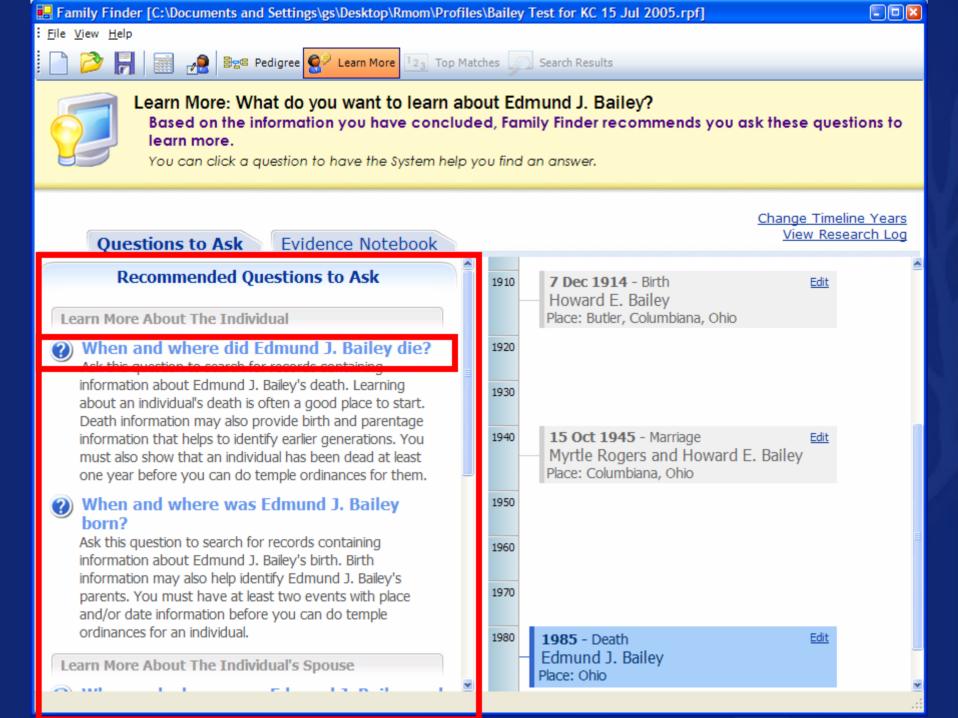
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 –Pedigree
 –Timelines

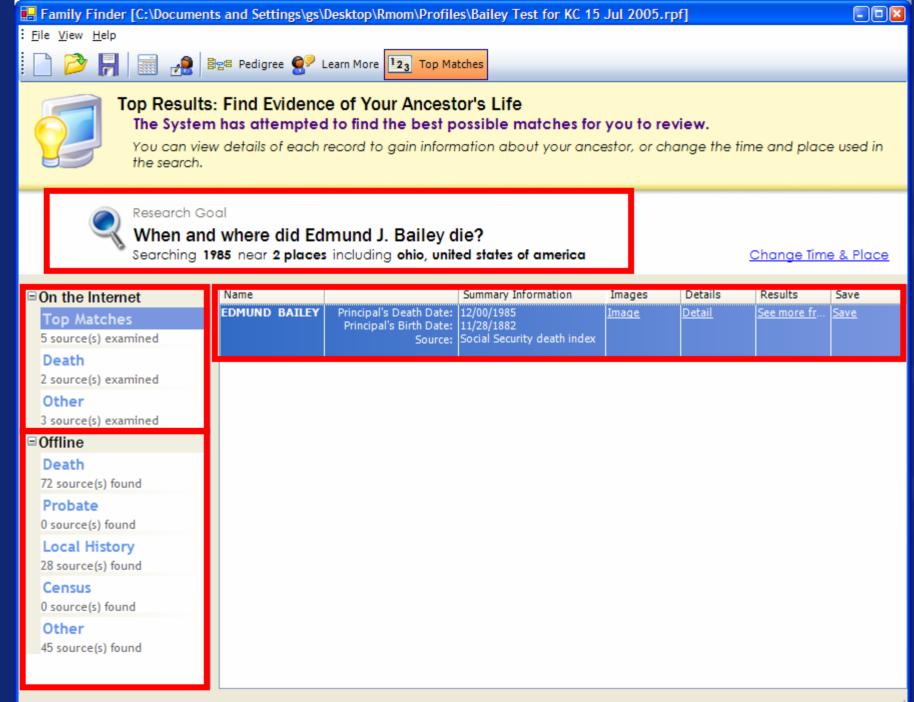




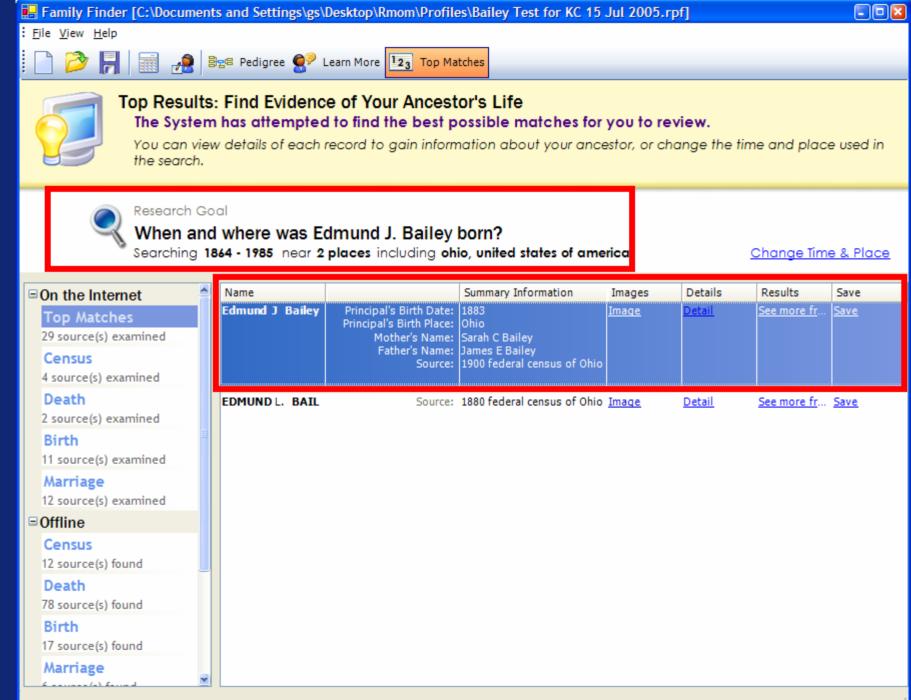


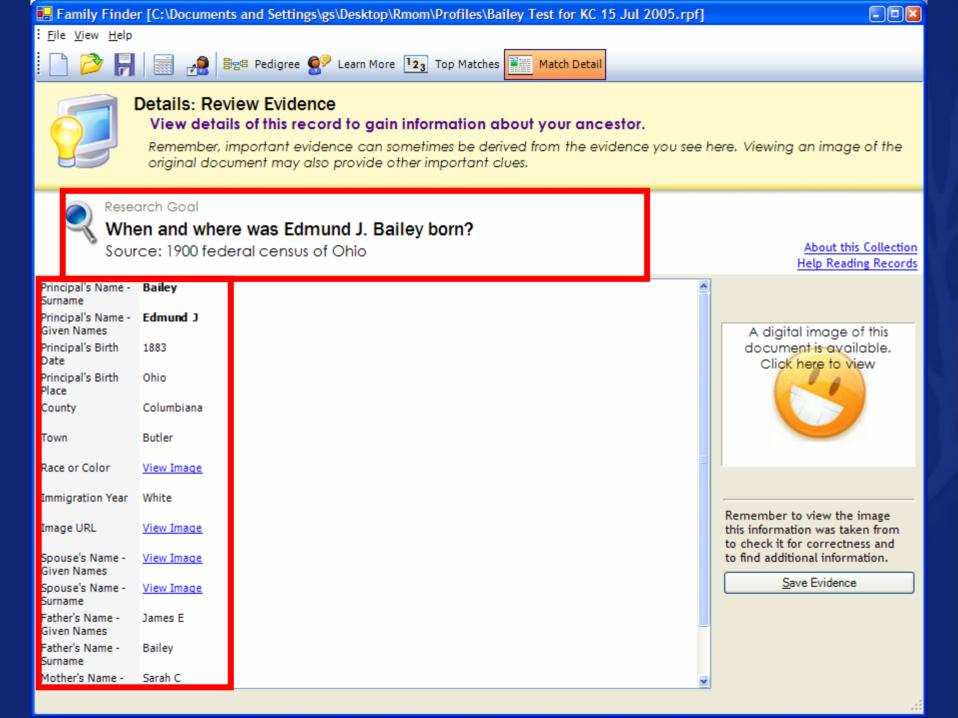
• Focus Visualize Find Question Engine – Possible Matches Deep Sources



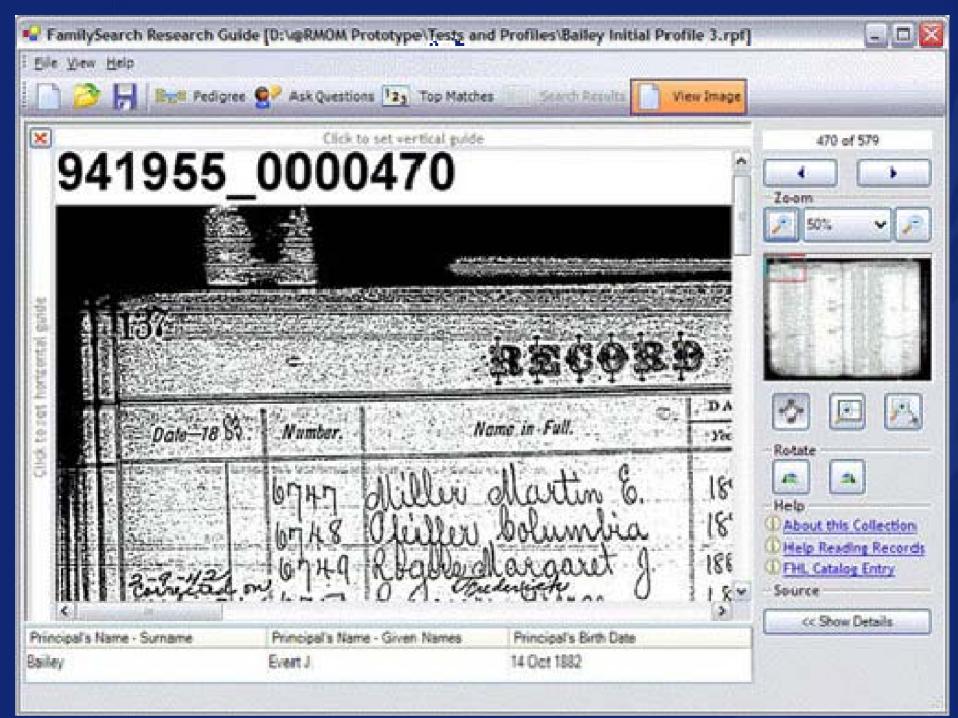








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#### **Death Record**

7/20/2005

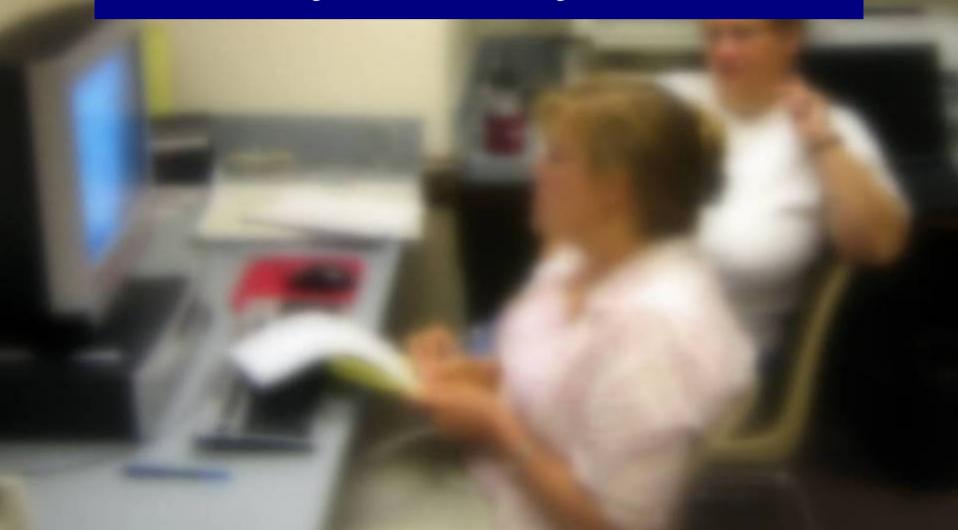
Name:	James E. BAILEY
Gender:	M
Race:	White
Death Date:	9-17-1914
Death Place:	Butter, Columbiana Ohio
Residence at Death:	
Age at Death:	59 415 4 mos. 28 dys.
Cause of Death:	59 yrs 4 mos. 28 dys. General Concussion - Fell From Bldg.
Occupation:	Farmer
Marital Status:	Married
Spouse Name: (maiden name if female)	Sarah C. Bailey
Birth Date:	APPF 19 1855
Birth Place:	Chio "salus"
Father's Name:	(John Buildy (Jeho) (Jehn)
Father's Birth Place:	Oho
Mother's Maiden Name:	Martha Steer
Mother's Birth Place:	Ohio

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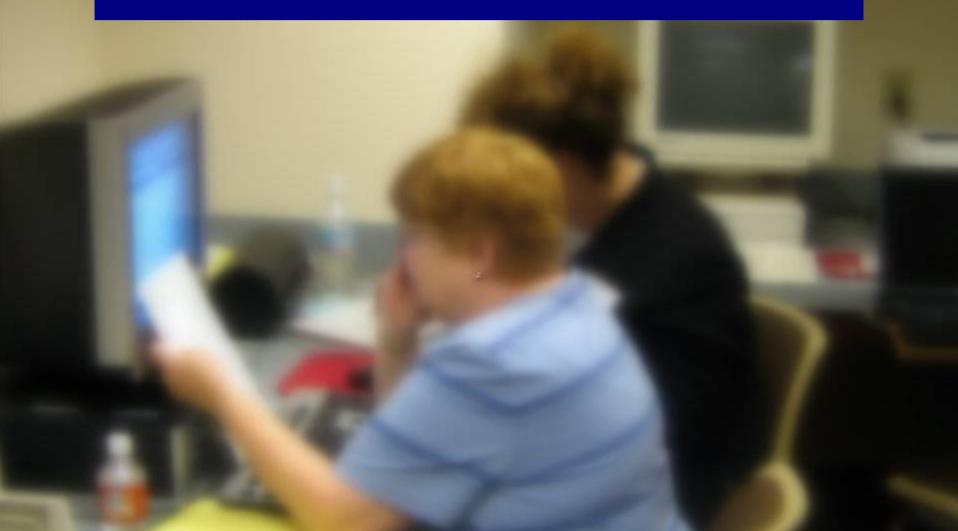
# Testing

- Novice Family Historians
- Same Family History
   Problem
- 3 Test Types

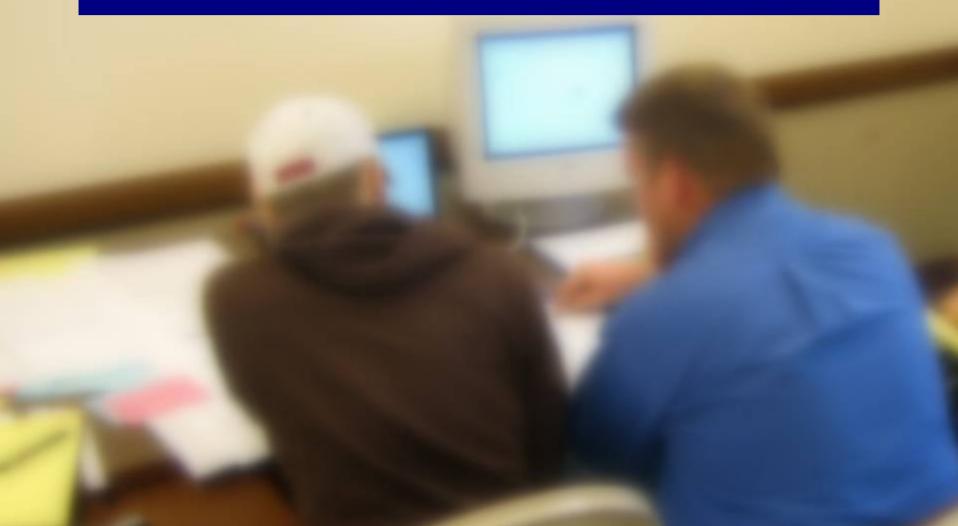
#### Family History Center



#### Internet



#### Family Finder Prototype



## Results

#### Results

- The prototype was successful at helping novices get started.
- Patrons had more success with the prototype than with the Family History center or Internet tests.

## Observations

- The Question Engine helped people focus and know what to look for.
- Some patrons felt constrained by the Question Engine as they gained confidence.
- Giving the patrons instructions just when they needed them was the most effective way to make progress in both the prototype and Family History Center tests.
- Patrons need a scratch pad to capture, store and share working data.

#### Comments

- "It makes me want to start my own family history."
- "I don't know where to start, and this seems to make it easy to get started."
- "I think I could have figured [the prototype] out on my own at home."

#### Comments

- "Makes me feel like I've gone back in time."
- "It was fun because I was finding things."
- "I really like the questions on Learn More."

### Conclusion

The Family Finder Prototype really helped novices to have a good first experience.
There is still a lot of work to do.

#### Thanks

- Product Management John Heath
- Development Grant Echols, Rob Edwards, Ernest Jones and David Huntbach
- Test Facilitators Judy Jones, Dan Lawyer, Emily Shultz and John Heath
- Leadership, Contextual Inquiry, Data Prep and User Guidance Teams
- Family History Centers
- Prototype testers